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# SiteWeaver 6

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## Database Recovery Guide

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Published May 2005

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## Overview

This is a step-by-step procedure to “recover” SiteWeaver files if you are prompted to do so when SiteWeaver is launched.

On occasion, computers will need to be rebooted or applications will need to be forced to quit. If a reboot or a “forced Quit” is initiated during input/output operations in SiteWeaver, the actions that commit the data to the database may not have completed. Should this situation exist when SiteWeaver is launched, you may be prompted to perform a “recovery” process to prevent problems.

Please follow these steps carefully to ensure that the stable relationship between the database and SiteWeaver has been restored.

### Determining If Your Database Is Corrupted

**Q:** How do you know if there is a problem with the database?

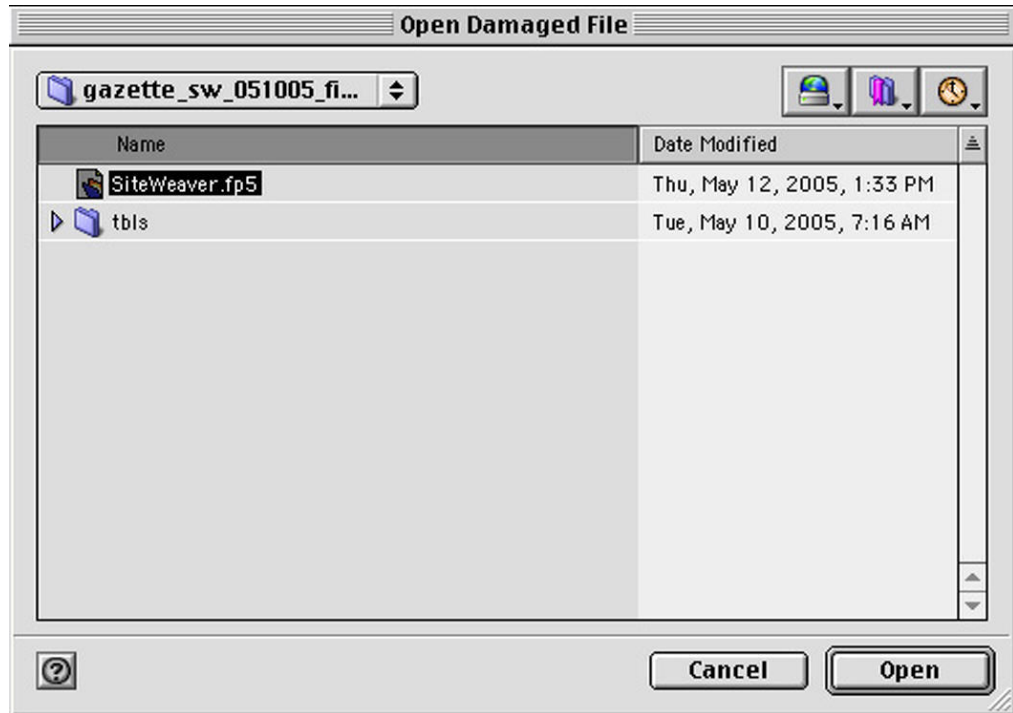
**A:** SiteWeaver tests the database structure each time it starts. If it senses a problem, it displays a message telling you to recover your database.

**Warning** When SiteWeaver requests you to recover the database, *close out of SiteWeaver immediately*, and then go to FileMaker Pro to begin the Recovery Process.

### Recovery Process

When SiteWeaver is launching and you’re prompted to recover your database, do the following:

- 1) Cancel the prompt – do not proceed.
- 2) Quit SiteWeaver.
- 3) Open the FileMaker Pro 6 application directly. DO NOT open SiteWeaver.
- 4) On the **File** pull-down menu, select **Recover**. The “**Open Damaged File**” dialog appears.



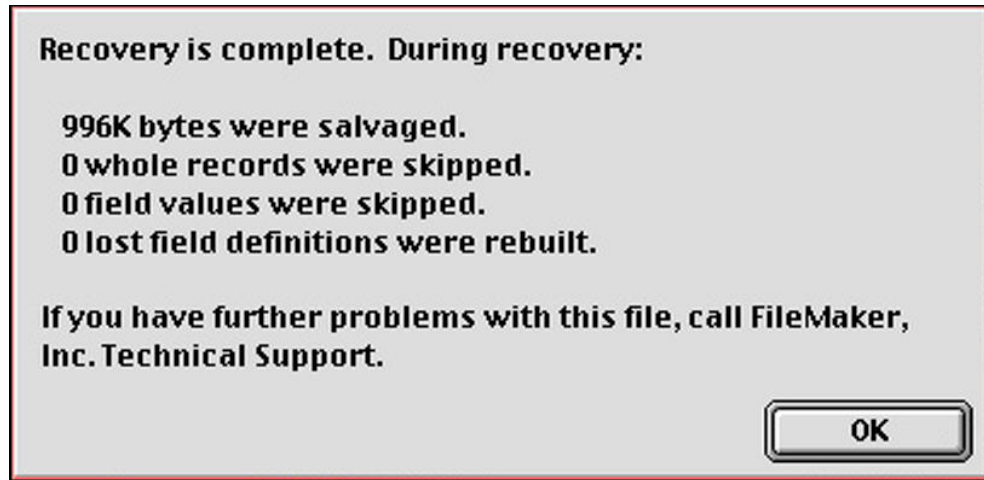
• Figure 1. Select the correct damaged file to recover.

- 5) Navigate to the main SiteWeaver.fp5 file. Select the damaged file, **SiteWeaver.fp5**, from the list and click on Open.



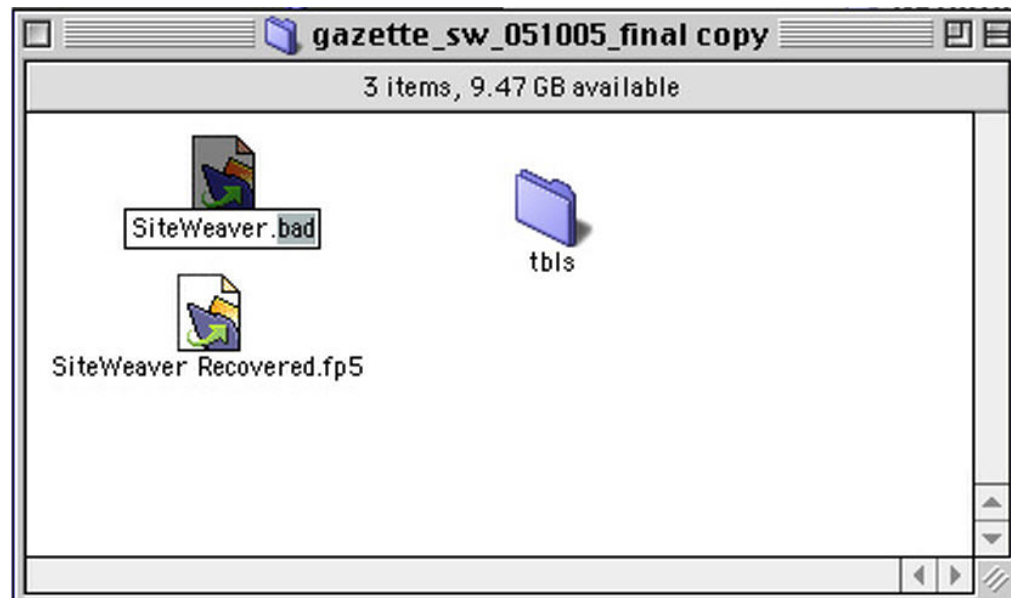
• Figure 2. Always accept the default name in the Name field.

- 6) The “**Name new recovered file**” dialog appears. Accept the default new name for the recovered file, and save the new table to the same directory location as the old table. The new table will be saved with *recovered* as part of its name once the system completes the recovery process.
- 7) When the recovery process is completed for the table, a Recovery Report will appear to verify recovery is complete. Click OK to proceed.



• Figure 3. The Recovery Report shows the corrective actions taken to recover the damaged file.

- 8) Manually edit the file name of the original SiteWeaver.fp5 file. Change the extension of this file to *.bad*. When completed, you should have two files in the same location: One named **SiteWeaver.bad** and another named **SiteWeaver Recovered.fp5**.



• Figure 4. Make sure you rename your damaged file before changing the name of the newly recovered file.

- 9) Rename the *recovered* file to the old file name by deleting "recovered" from the name.



- Figure 5. Rename your new file now that the damaged file has been renamed.

- 10) You can now delete the old (*.bad*) file.
- 11) Repeat steps 2-10 for the following tables in the order listed below:
- a) ***Gbls.fp5***
  - b) ***Photo.fp5***
  - c) ***PhotoCalcs.fp5***
  - d) ***Template.fp5***.

**Note:** To maintain the referential integrity of SiteWeaver's tables, it is important to follow these precise steps during the recovery process.

## Determining If the Database Is Stable

Once you have completed the Recovery Process, open SiteWeaver and verify that you do **not** receive any database recovery messages and that you can freely edit and update your content.

## Additional Resources

For additional database information regarding FileMaker Pro 6, see the FileMaker Pro Support site knowledgebase at:

[http://filemaker.custhelp.com/cgi-bin/filemaker.cfg/php/enduser/std\\_alp.php](http://filemaker.custhelp.com/cgi-bin/filemaker.cfg/php/enduser/std_alp.php)