



# eHorseAds AOE v 2.1

## Release Notes

Last Revised: 12/02/2004

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### Description

eHorseAds Ad Order Entry enables horsecity.com site visitors to easily create, manage, and pay for ads for equestrian related items and horses. In addition, the easy site administrative features make it easy for the Horsecity staff to manage products, upsells, promotions, pricing and more.

### Release Notes

This section explains the back-end functionality implemented in the templates. The following modifications are for internal informational purposes only.

- If any checks fail, users are returned to the ad entry page.
- The URL used to return the user to the ad entry page prevents an old, cached version of the page from being displayed.
- If a user opts to purchase an extended pedigree, the finalize page verifies whether the pedigree information has been filled in.
- Decreased the dependence on JavaScript, including the following changes:
  - Eliminated the use of JavaScript for counting the number of paid pictures the user has uploaded.
  - Eliminated the use of JavaScript for verifying that users have filled in required fields.
- Removed the requirement for horse ads that sire and dam fields must be filled in.
- HTML is now stripped from all ad text and picture captions.
- Administrators do not have the ability to delete products in the product entry interface
- User-entered discount codes are queried for behind the scenes. If the product is found, it is added to the shopping cart. If it is not found, the user is alerted on the shopping cart page.
- Discount codes are case insensitive and must be for fixed amounts. The discount codes given to users correspond to the product name.

### Template Modifications/Additions

All template modifications, deletions and additions for this release are listed below. For detailed information regarding new variable implementation, see the Administrator's Guide. All templates are located in the following locations in Template Manager:

MCC/EHORSEADS.COM/reg  
MCC/EHORSEADS.COM/CLASSIFIEDS

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#### New Templates:

update 3- Invisible page (30 days). Replaced update 3 (30 days preview)  
ad entry 2- Invisible page. Replaced “ad entry 2- shopping cart”.  
ad entry 3- Shopping cart. Replaced “ad entry 3- finish AOE n forward to payment”.  
alt detail 1- recall receipt-

#### Deleted Templates:

update 3 (30 days preview)  
ad entry 2- shopping cart

#### Modified Templates:

browse 1- Results List  
update 2 (30 days)  
ad entry 1- paid  
email (free ad)  
ad entry 5-preview of free  
data entry 2- payment inputs  
email renewal notice (30 days)  
update 4- (UN)mark ad sold  
data entry 3- printable receipts  
data entry 1- New User Account [reg]  
data entry 2- process payment n email receipt  
admin 4- list of users (admin only)  
admin 1- Ad Management  
update 1 (until-active)  
detail 1- more ad details  
admin 2- user center (logged in) [req]  
include - vars  
"include - *category* vars"

## Known Issues

The following issues are currently being investigated by engineering and will be resolved when time and resources permit. When available, temporary workarounds are presented for each known issue.

- When pages are idle for a while, the application may time-out, and a blank page is displayed.  
**Workaround:** Although this appears to be a time-out, it actually means you are accessing a copy of the server with memory corruption. The only solution is to refresh the page until the page displays.
- If a user pays for an ad then clicks the back button and attempts to edit the ad, an error page is displayed.  
**Workaround:** Once an ad has been paid for, do not attempt to edit it by clicking the back button. Instead, go to the ad list and click Edit Ad.
- If a user pays for an ad, clicks the back button and then clicks Submit again, the ad status is changed from Active to Pending Payment.  
**Workaround:** If an ad has been paid for and you want to make changes, logout and log back in before making modifications.
- If you are logged in as a user, and create a new user, you are redirected to the edit account screen for user 1 instead of user 2.  
**Workaround:** Logout and then log back in as user 2.

## Administrative Known Issues

- If an ad is paid for, then you click back and upload new images, the images are displayed in duplicate.  
**Workaround:** Once an ad has been paid for, do not attempt to edit it by clicking the back button. Instead, go to the ad list and click Edit Ad.
- The "admin 1 - Ad Management" template performs behind the scenes processing to redirect you to the "proper" template. Occasionally, it may send you to the wrong template & the template will send you back to the admin template to be redirected to the correct template. To prevent an infinite loop, the admin 1 template keeps track of how many times you have been redirected. When you hit the max, you are given an error indicating that system couldn't figure out what to do with you.  
**Resolution:** Contact the ehorseads.com Administrator who will lookup the ad in Ad Manipulator and fix it.

## Known Issues with the Templates

No known issues.

## Troubleshooting

- An Icon displays as a red X on the ehorseads pages.  
**Resolution:** The URL is probably wrong for that icon in the Product entry utility. The Administrator should open the product entry pages and verify the URL.
- A user entered an ad with an upsell but did not yet pay for the ad. Later the user accesses the ad to edit the upsell, but it is no longer visible on any of the screens. What happened?  
Most likely, the administrator has disabled that upsell so that it is no longer available. When an administrator edits an upsell to remove all values from all fields, the upsell is automatically disabled.
- In the admin product entry utility, administrators cannot delete upsells.  
**Resolution:** Upsells cannot be deleted by design, due to a feature request. To remove an upsell/enhancement from customer access pages, assign the upsell to a non-AOE category.
- The administrator attempted to edit a users ad by giving them a free icon. But an error message was displayed saying the icon was not paid for. How can an administrator override the icon functionality?  
**Resolution:** Administrators cannot override the system settings to give users extra icons that they did not pay for. Note that this rule does not apply for images. Administrators CAN add extra images that a user did not pay for.
- The beginning of the User List is not fully ordered. However, once the numbers start, all items are ordered.  
**Resolution:** The list is actually fully ordered. The user names at the beginning, that appear to be out of order, begin with spaces, which are placed at the beginning of the list.
- The Administrator modified the "include-category vars" template to make the "price" a required field for users to complete. But the interface is still not requiring a price to be entered.  
**Resolution:** Non-feature items, such as price, cannot be made a required field on user pages. Even if the template is modified, the action is not performed.
- A user inserted a hyperlink into the body of an ad, but it is not displayed on the ad preview page.  
**Resolution:** HTML tags cannot be entered into the body of an ad or the caption for images. Thus, no links can be inserted. If a user inserts any HTML tags, they are stripped out before the ad is finalized, and an error notifies the user that the HTML was removed.
- Ad Preview does not display the HTML enhancements for the ad.

**Resolution:** This is by design in the current release, however it is a feature request for the next version.